Capabilities Statement

NRVPC, LLC, managed IT services for Northern Virginia

NRVPC is a managed service provider (MSP) based in Fairfax, Virginia. For organizations of 20 to 500 employees with an office near the Virginia I-495 corridor, one predictable monthly fee covers unlimited support for every employee on company-owned computers, from a local Northern Virginia team. Founded in 2006.

Core capabilities

Managed IT Services. Every company-owned computer, the firewall, your email platform, and onboarding and offboarding.

IT Help Desk. Unlimited help for every employee by phone, remote session, or on-site visit.

Network Security Management. MFA on all email and VPN, managed endpoint security, and network security monitoring and response.

Remote IT Monitoring. 24/7 proactive monitoring, with an 8-minute average issue detection.

Cloud Solutions. Microsoft 365 or Google Workspace, with automatic daily backups.

IT Consulting. 3-year technology roadmaps, hardware refresh budgeting, independent vendor evaluation, and quarterly business reviews with your leadership.

> **Managed AI Services**, NRVPC's newest offer, stands apart from the monthly fee as its own tier or scoped project: deployment, licensing, and agent workflow and security for AI tools, under the same security standard. NRVPC builds, runs and governs agents, and teaches your staff to run them.

Security standards for every client

- MFA on all email and VPN
- Documented firewall rules
- Managed endpoint security on every computer
- Encryption on every device holding sensitive data
- Least-privilege access
- No end-of-life equipment or operating systems
- All servers under warranty; 3-year minimum on new devices
- Quarterly security audits
- Employee security awareness training

How NRVPC works

- **Not break-fix or hourly.** Projects of 8 or more hours, or that need several people, are scoped and billed separately.
- **Direct engineer access.** A person the client knows answers, with no queue.
- **Quarterly business reviews** with leadership, built on the last three months of tickets.

Industries and compliance

Healthcare providers (HIPAA, and PCI DSS for front-desk card payments), legal practices (hundreds of eNotary setups and renewals), nonprofit organizations, mid-sized businesses, and professional services (PCI DSS): accounting, consulting, financial advisors, and architecture and engineering firms. The security standard is built on the **CIS Controls**, and government contractors get **NIST 800-171** compliance preparedness.

Company data

Legal name
NRVPC, LLC, founded 2006

Address
VentureX Fairfax, 3060 Williams Dr, Suite 300, Fairfax, VA 22031

Hours
Monday to Friday, 8 a.m. to 5 p.m.; after-hours emergency support for clients

Unique Entity ID (UEI)
JAAYBKHJRDA3

CAGE code
9DVG5

NAICS codes
541512 Computer Systems Design Services
541519 Other Computer Related Services

Performance

12 min	average response time, business hours
63%	of issues resolved remotely, within the hour
8 min	average issue detection, 24/7 monitoring
99.99%	uptime
98%	of calls answered
1 hour	on-site response across the Washington, D.C. area

Certifications

CompTIA A+, Network+, Security+, SecurityX (formerly CASP+)

Carbon Black

Service area

Arlington County, Alexandria, Fairfax County, Fairfax City, Falls Church, Annandale, McLean, Tysons, Vienna, Oakton, Springfield, Reston, Herndon, Burke, Merrifield, Northwest Washington DC, and Bethesda, MD.

Book an IT Assessment

Zach Launey, NRVPC's President, reviews your infrastructure, security and compliance with you, and gives you clear recommendations and a roadmap.

Sales (571) 746-9074
sales@nrvpc.com
nrvpc.com

Existing clients: help desk (703) 400-6937, helpdesk.nrvpc.com

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